

National Truckwash System

You have purchased a National Truckwash System key. This key will allow you to access truckwash facilities which are part of the system, and you will receive regular invoices with itemised records of facility usage.

To use your key, touch it against the read head on the control panel, then press the ON button for the outlet you wish to use. Remember to press the OFF button when finished, or others may use the facility at your expense.

Terms and Conditions (Effective 1 July 2018)

1. These terms and conditions apply to all new and existing keyholders. They replace all previous terms and conditions and may be revised without notice.
2. Avdata reserves the right to reject key registration applications, including any which are incomplete, which are not signed, or where related accounts have not been paid.
3. The National Truckwash System has been established primarily for the use of livestock transporters. The owner/operator of each facility has the right to set the terms and conditions of use for their facility and all National Truckwash System keyholders are subject to these local requirements. Please contact location/s for details.
4. The purchaser of each key is registered with Avdata as the keyholder and is liable to pay charges associated with all usage on that key, whether or not the usage was authorised.
5. When a key has been lost or stolen, Avdata must be advised **immediately** by phone call to (02) 6262 8111 or email to mail@avdata.com.au. Advice by telephone should be followed up with written advice to Avdata.
6. When Avdata is advised that a key has been lost or stolen or is no longer wanted then the key will be de-registered from the Avdata system to prevent unauthorised use. If a key has been de-registered then it will only be re-registered on receipt of written advice.
7. Accounts are issued monthly (or sometimes quarterly for smaller accounts). In general, charges will be for usage in the previous calendar month or previous quarter. However, older charges may be included if there has been a delay in obtaining usage data from the facility.
8. A system access charge of \$7.80 (inc GST) is payable for the January-March quarter. In any following quarter where usage charges have been incurred, the system access charge will also apply.
9. A key verification charge of \$1.63 (inc GST) per registered key is applied annually on 31 March.
10. A LSRI (Livestock Services Research & Innovations) administration fee may apply to usage charges – 2% of charges.
11. Usage charges will be applied as directed by the owner of the facility.
12. Fees and charges may be changed at any time without notice.
13. Accounts must be paid in full by the due date (generally 25 days after the invoice date).
14. Overdue accounts will incur an overdue account fee of \$13.17 (inc GST) and will have all of their keys de-registered. Keys will not be re-registered until the account is paid in full. A key re-registration fee of \$22.00 per key (inc GST) may apply. It may take up to 10 days for your access key(s) to be re-registered once your payment has been processed.
15. In the case of overdue accounts, the registered key holder is liable for and agrees to pay all legal and other costs and expenses incurred in recovering unpaid amounts.
16. This agreement shall be governed by and construed in accordance with the laws in force in the Australian Capital Territory and be submitted to the exclusive jurisdiction of the courts of that Territory.

Notes

1. Accounts will show the tag number of the key used to operate truckwashes, date and time of usage, minutes of usage, and usage charge.
2. The description you write on the form will be recorded against each key. This may be changed by contacting Avdata.