

Water Management System - Postpaid account keys

Your Avdata postpaid account key will allow you to access facilities as specified to Avdata by the facility owner(s), and you will receive regular invoices with itemised records of usage^a.

To use your key:

1. *Touch the access key against the read head on the control panel.*
2. *If the key is valid, then the Select Outlet LED will be solidly lit.*
3. *Press the ON button for the desired outlet.*
4. *Press the OFF button when finished (or someone else may access water at your expense).*
5. *To avoid wastage, the water flow will stop after a set volume has been delivered or after a set time with no detected flow. Repeat the steps above to re-start the flow.*

Terms and Conditions (Effective 1 July 2026)

1. These terms and conditions apply to all new and existing key holders. They replace all previous terms and conditions and may be revised without notice.
2. Avdata reserves the right to reject key registration applications, including any which are incomplete, which are not signed, or where related accounts have not been paid.
3. The purchaser of each key is registered with Avdata as the keyholder and is liable to pay charges associated with all usage on that key, whether or not the usage was authorised^b.
4. When a key has been lost or stolen, Avdata must be advised immediately by phone call to (02) 6262 8111 or email to mail@avdata.com.au. Advice by telephone should be followed up with written advice to Avdata.
5. When Avdata is advised that a key has been lost or stolen or is no longer wanted then the key will be de-registered from the Avdata system to prevent unauthorised use. If a key has been de-registered then it will only be re-registered on receipt of written advice.
6. Accounts are issued monthly (or sometimes quarterly for smaller accounts). In general, charges will be for usage in the previous calendar month or previous quarter. However, older charges may be included if there has been a delay in obtaining usage data from the facility.
7. Usage charges will be applied as directed by the owner of the facility.
8. Use is also subject to any local terms and conditions set by the owner/operator of the facility.
9. Key access for a given facility is programmed by Avdata according to instructions from the facility owner. Changes to access permission may occur without notice.
10. Accounts must be paid in full by the due date (generally 25 days after the invoice date).
11. Overdue accounts may incur an overdue account fee of \$15.30 (inc GST) and will have all of their keys de-registered. Keys will not be re-registered until the account is paid in full, and a key re-registration fee of \$25.50 (inc GST) per key may apply. After the payment has been processed, it may take up to 10 days for keys to be re-registered.
12. Fees and charges may be changed at any time without notice.
13. The registered keyholder is liable for and agrees to pay all legal and other costs and expenses incurred in recovering unpaid amounts.
14. This agreement shall be governed by and construed in accordance with the laws in force in the Australian Capital Territory and be submitted to the exclusive jurisdiction of the courts of that Territory.

^a Accounts will show the tag number of the key used to operate the water point(s), date and time of usage, kilolitres (assuming that a flow meter is installed and operating), and usage charge.

^b You may provide a description such as a vehicle registration number to be recorded against each key. This can be amended by contacting Avdata.